

The effect of waiting on aggressive tendencies toward emergency department staff: providing information can help but may also backfire

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PLoS one

2020; 15(1):e0227729

ARTICLE IDENTIFIERS

DOI: [10.1371/journal.pone.0227729](https://doi.org/10.1371/journal.pone.0227729)

PMID: 31995583

PMCID: not available

JOURNAL IDENTIFIERS

LCCN: 2006214532

pISSN: not available

eISSN: 1932-6203

OCLC ID: 228234657

CONS ID: not available

US National Library of Medicine ID: 101285081

This article was identified from a query of the SafetyLit database.