

The impact of customer incivility and verbal aggression on service providers: a systematic review

Sommovigo V, Setti I, Argentero P, O'Shea D.

Work

2019; 62(1):59-86

ARTICLE IDENTIFIERS

DOI: 10.3233/WOR-182842

PMID: 30689593

PMCID: not available

JOURNAL IDENTIFIERS

LCCN: 91659126

pISSN: 1051-9815

eISSN: 1875-9270

OCLC ID: 22161995

CONS ID: not available

US National Library of Medicine ID: 9204382

This article was identified from a query of the SafetyLit database.